

Entering the new millennium with MAS I!

An informatics platform evolved over the last twenty years survives the entrance into the new millennium and undergoes a gentle redesign



A legacy platform based on MAS I with over 20 years of development, successfully made millennium compliant and modified to meet the growing demands of the company.

The Client

- Metrohm AG, Herisau, Switzerland
- World leader in development, manufacture and distribution of products in the area of titration; an important competitor in the field ion chromatography
- Revenue: CHF 105 million (headquarters) / CHF 300 million (consolidated)
- Workforce: 370 (headquarters) / 1300 (worldwide)

The Objective

- A cost-efficient and high-performance informatics platform with high investment protection
- Low project risk; no slump in performance during the changeover of systems

The Solution

- Full review of current systems and processes
- Design of new systems and processes using some retained infrastructure
- Evaluation of the new ERP solution and provider
- A managed and phased implementation of the new system in which operations were protected through parallel running with the old system
- Further factors relevant to success were:
 - Developing a process-oriented management system concurrently with the introduction of the new software
 - Development of new applications e.g., serial number administration, traceability, internal use of bar codes, UCC / EAN 128

The Client Benefit

- Increased efficiency through a new organisation, and new logistics processes
- An experienced implementation team to serve as foundation for future strategic projects