

Reducing complexity

Greater capacity to act as a result of standardised and strategy conform processes

Rapid growth imposes complex demands on logistics. Clear strategies and standards define the necessary guidelines needed for developing logistical processes and services.

The Client

- Manufacturer of flexible grinding systems; HQ in Switzerland
- Turnover: approx. CHF 240 million
- No. of employees: approx. 650

The Objective

- To reduce complexity within logistical processes even as market requirements become more demanding
- Sustainably establish standardised processes within the company

The Solution

- Current-situation analysis of core processes; derive both the optimisation potentials and need for action with a view to the reorganisation of processes
- Adopt immediate measures in order to improve planning viability in the short term and to stabilise the order processing procedure
- Develop an organisational structure tuned to the need for action, company growth and the latest market requirements
- Define clear guidelines and standards for designing core processes
- Generate end-to-end nominal process sequence standards with clear assignment of responsibilities
- Create ERP terms of reference and evaluate a new branch-oriented ERP solution
- Establish reliable data flows with transparent master data processes based on an end-to-end ERP solution

The Client Benefit

- A transparent process organisation with clear procedural principal was achieved
- Ability to supply and delivery fulfilment integrity were improved as a result of end-to-end processes
- Throughput times were shortened